



2312 W 8TH ST ~ PO BOX 870
THE DALLES OR 97058-0870
541-296-5363
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www.chenowithwater.com

APPLICATION FOR SERVICE

ACCOUNT NAME _____ TODAY'S DATE _____
FIRST LAST MI

SPOUSE OR CO-APPLICANT _____ ACCOUNT # _____

SERVICE ADD: _____ DATE EFFECTIVE _____

MAILING ADD: _____ TELEPHONE # (____) _____

____ OWN ____ RENT NAME/ADDRESS OF LANDLORD _____

APPLICANT'S EMPLOYER _____ CO-APPLICANT'S EMPLOYER _____

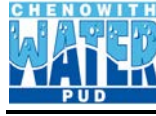
SIGNATURE _____ CO-APPLICANT'S SIGNATURE _____

EMAIL ADDRESS _____

STIPULATIONS & AGREEMENTS

THE APPLICANT(S) HEREBY AGREES TO THE FOLLOWING CONDITIONS AND/OR STIPULATIONS:

1. TO BE RESPONSIBLE FOR THE PROMPT PAYMENT FOR ALL CHARGES FOR SERVICE AS BILLED FROM THE DATE SERVICE IS STARTED BY THE PUD ON THE BASIS OF THIS APPLICATION.
2. TO GIVE PROPER NOTIFICATON IN ADVANCE OF TERMINATING SERVICE.
3. TO BE RESPONSIBLE FOR PAYMENT FOR ALL SERVICES AT THIS LOCATION UNTIL SUCH TIME AS PROPER ADVANCE NOTICE OF SERVICE TERMINATION HAS BEEN RECEIVED BY THE PUD.
4. TO ABIDE BY ALL CUSTOMER POLICIES OF THE PUD.
5. **TO PAY A NEW ACCOUNT PROCESSING CHARGE OF \$35.00 (NON-REFUNDABLE).**
6. **TO PAY A SERVICE DEPOSIT OF \$125.00 – REQUIRED FOR ALL ACCOUNTS.**
7. THAT THE APPLICANTS CREDIT HISTORY AND RATINGS SHALL ONLY BE AVAILABLE TO THE CUSTOMER; ANY PERSON, FIRM OR CORPORATION AUTHORIZED BY THE CUSTOMER; AND ANY BONAFIDE CREDIT REPORTING AGENCY.
8. IN THE EVENT THE ACCOUNT NAME IS A CORPORATION, THE PERSON(S) SIGNING THIS AGREEMENT PERSONALLY GUARANTEES PAYMENTS FOR ALL CHARGES FOR WATER USED DURING THE PERIOD OF SERVICE.
9. I UNDERSTAND THAT ANY INFORMATION PROVIDED BY ME THAT IS FOUND TO BE FALSE, INCOMPLETE OR MISREPRESENTED IN ANY RESPECT WILL BE SUFFICIENT CAUSE TO DISCONTINUE WATER SERVICE IMMEDIATELY.
10. I UNDERSTAND THAT THE CITY OF THE DALLES WILL BE PROVIDED NON-CONFIDENTIAL INFORMATION REGARDING WATER SERVICE TO THE ABOVE-LISTED ADDRESS.
11. **TO OWNER OF PROPERTY AND OTHERS: PURSUANT TO DISTRICT POLICIES WATER SERVICE WILL NOT BE RESTORED TO THIS PROPERTY WITHOUT PAYMENT IN FULL OF ALL DELINQUENT SUMS OWING ON THIS ACCOUNT. THE OWNER, PROSPECTIVE OCCUPIERS AND PURCHASERS SHOULD CONTACT THE DISTRICT MANAGER FOR INFORMATION REGARDING THIS ACCOUNT.**



Water Service Charges
with Delinquency & Shut off Policy

- (1) **Account Set-up Fee** **\$35.00**
 - (a) Base rate determined by meter size – see chart below
 - (b) Water charge based on tiered rate – see chart below

- (2) **Deposit Charge** **\$125.00**

Deposits are required for all new accounts.

- (3) **Delinquent Account**
 - (a) **First Notice – Past Due Notice** **\$10.00**

Charge automatically added to account on the 20th after close of business day or on the 21st of each month and separate from a 1 ½% late charge assessed on unpaid balance

 - (b) **Second Notice – Door Tag** **\$25.00**

Charge added when door tag is delivered – customer will have 2 business days to make payment.

 - (c) **Water Service Disconnect/Reconnect Fee** **\$50.00**
After Hours Disconnect/Reconnect Fee **\$100.00**

Charge added when water is disconnected / reconnected

- (4) **NSF Charges** **\$25.00**

No Standby fee – Monthly base rate will be charged even with no usage.
 Water can be shut off but monthly fee remains your base rate charge.
 Any new meter set in the ground will be billed a base rate charge beginning the day the meter is set.
 Bills are prorated beginning the first day of service and mailed on the 1st of each month. “Final” bills are mailed on last day of service and due upon receipt.

All water charges shall be due upon billing and are delinquent if not paid in the office by the close of business on the 20th of each month. **Payment required by the 20th of each month to avoid late charge penalties. If the 20th falls on a weekend, the due date will be extended to no later than 4pm the next business day.**

Past Dues Notices are mailed on the 21st or the first business day following the weekend, with balance due by last business day of the month to avoid further penalties. Door Tags are delivered on the 1st business day of the month and Shut Offs enforced at 1pm on the 3rd business day of the month. **Entire balance on account, including door tag fee, minus your current bill, must be paid to avoid Shut Off.**

Owner will be responsible if tenant fails to pay the water bill.

Base Rate Charge determined by meter size:

Meter Size	Meter Charge	Meter Size	Meter Charge
1/2"	\$35.24	2"	\$225.60
5/8"	\$35.24	3"	\$493.52
3/4"	\$35.24	4"	\$846.03
1"	\$56.40	6"	\$1,762.55
1 ½"	\$98.70	8"	\$2,538.09
Volume/water-Tier Rate			
Up to 20,000 gal. = \$1.67 p/1,000 gallons used	21-30,000 gal. = \$2.02 p/1,000 gallons used	31-40,000 gal. = \$2.35 p/1,000 gallons used	Over 40,000 gal. = \$2.86 p/1,000 gallons used

ABOVE RATES EFFECTIVE APRIL 1, 2010